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NEWS RELEASE

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EOIR Announces More Secure Toll-Free Number to Obtain Court Immigration Case Information

FALLS Church, Va. – The Executive Office for Immigration Review (EOIR) announced today the launch of a new, upgraded automated case information system, which is designed to assist respondents and their representatives and families in learning the current status of their proceedings. The toll-free number, 1-800-898-7180, has not changed, but a new local number, 240-314-1500, is in service. The system becomes effective August 23, 2010, and callers will need to be prepared to enter both the alien registration number and the date of the respondent’s charging document.

The new technology and comprehensive features establish a higher level of security for the respondent. The system will now require callers to enter the date of the relevant charging document before accessing information specific to a case. For ease of use, EOIR has posted on its website a document called “[How to Find Charging Document Dates.](#)” This document displays samples of the most commonly used charging documents and indicates to visitors where to locate the necessary date.

“EOIR is constantly evaluating its programs to improve the way we serve the public,” said EOIR Acting Director Thomas Snow. “This new valuable voice response tool will provide the public with what it has requested – more specific information in a more reliable system with enhanced security measures to protect respondents’ privacy.”

To access this more secure case information system, please call 1-800-898-7180 or 240-314-1500 and have the alien registration number and relevant charging document date ready. During the system change, the telephone numbers may be inaccessible from Friday August 20, 2010, at 10:00 p.m. until Monday August 23, 2010, at 6:00 a.m.

— EOIR —

The Executive Office for Immigration Review (EOIR) is an agency within the Department of Justice. Under delegated authority from the Attorney General, immigration judges and the Board of Immigration Appeals interpret and adjudicate immigration cases according to United States immigration laws. EOIR’s immigration judges conduct administrative court proceedings in immigration courts located throughout the nation. They determine whether foreign-born individuals — whom the Department of Homeland Security (DHS) charges with violating immigration law — should be ordered removed from the United States or should be granted relief from removal and be permitted to remain in this country. The Board of Immigration Appeals primarily reviews appeals of decisions by immigration judges. EOIR’s Office of the Chief Administrative Hearing Officer adjudicates immigration-related employment cases. EOIR is committed to ensuring fairness in all of the cases it adjudicates.