

# WORKFORCE SYSTEM RESULTS



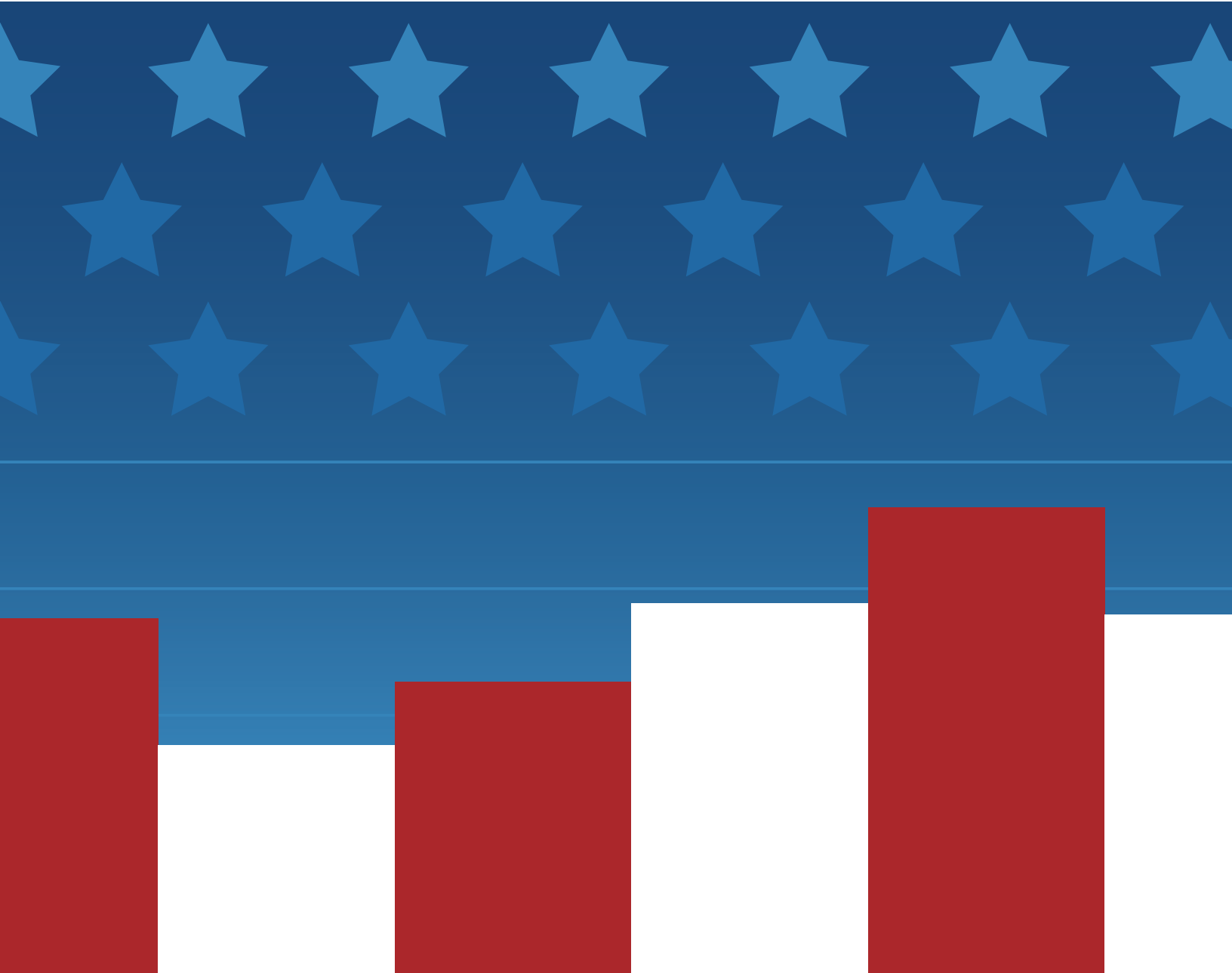
January 1 - March 31, 2009

Third Quarter, Program Year 2008

Second Quarter, Fiscal Year 2009



EMPLOYMENT AND TRAINING ADMINISTRATION  
UNITED STATES DEPARTMENT OF LABOR



# WORKFORCE SYSTEM RESULTS

The Employment and Training Administration (ETA) provides this overview of performance results for the period ending March 31, 2009. The programs highlighted herein reinforce ETA's long standing commitment to helping people find jobs and to connect employers to workers. The goal of the workforce investment system is to improve the quality of the workforce and to strengthen the nation's competitiveness in the 21st century global economy.

Common performance measures, applicable to many of ETA's programs, focus on gaining employment, employment retention, earnings, and other elements to ensure that the nation's youth, adult and dislocated workers have the skills necessary to succeed in a global environment. ETA will continue to align programs to promote skill development; and also address economic needs faced by communities, regions, states, and the nation as a whole.

In general, this overview presents program outcomes and results for the most recent quarter compared to the same quarter in the prior year. Although many programs report common performance measures outcomes, several programs have specific performance measures. A glossary of performance measures, included in this overview, provides specific definitions for each program.

On February 17, 2009, President Barack Obama signed the American Recovery and Reinvestment Act of 2009 (Recovery Act). This legislation provides unprecedented opportunity for the Workforce System to help our nation's workers retool their employment skills to reconnect to jobs.

To support state and local implementation of resources provided in the Recovery Act, ETA is providing on-going technical assistance in the form of webinars, conference calls, and in-person meetings. All technical assistance webinars can be accessed at:  
[economicrecovery.gov@workforce3one.org](mailto:economicrecovery.gov@workforce3one.org)

For further information about this review, contact the Office of Performance and Technology, (202) 693-3031. An electronic version can be found at: [www.doleta.gov/performance](http://www.doleta.gov/performance).



Hilda Solis  
Secretary of Labor

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## QUARTERLY SPOTLIGHT: TOP TEN OCCUPATIONS OF TRAINING WIA ADULTS AND DISLOCATED WORKERS, PY 2007

This table reflects the occupations of training for exiters from the WIA Adult and Dislocated Worker programs reported for Program Year 2007 (July 1, 2007 through June 30, 2008). These are the most frequent occupations of training received, nationwide.

Occupational Title	Number of Persons Trained in Occupation
<b>All Adults and Dislocated Workers</b>	
Truck Drivers, Heavy and Tractor-Trailer	13,418
Nursing Aides, Orderlies, and Attendants	7,761
Licensed Practical and Licensed Vocational Nurses	6,665
Registered Nurses	5,380
Medical Assistants	3,977
Office Clerks, General	2,162
Customer Service Representatives	1,885
Medical Records and Health Information Technicians	1,822
Executive Secretaries and Administrative Assistants	1,617
Medical Secretaries	1,488
<b>All Adults</b>	
Truck Drivers, Heavy and Tractor-Trailer	8,054
Nursing Aides, Orderlies, and Attendants	6,248
Licensed Practical and Licensed Vocational Nurses	5,453
Registered Nurses	4,253
Medical Assistants	2,426
Customer Service Representatives	1,614
Office Clerks, General	1,058
Production Workers, All Other	1,002
Medical Records and Health Information Technicians	948
Welders, Cutters, and Welder Fitters	885
<b>All Dislocated Workers</b>	
Truck Drivers, Heavy and Tractor-Trailer	5,928
Medical Assistants	1,700
Nursing Aides, Orderlies, and Attendants	1,650
Licensed Practical and Licensed Vocational Nurses	1,440
Registered Nurses	1,232
Office Clerks, General	1,169
Medical Records and Health Information Technicians	947
Executive Secretaries and Administrative Assistants	929
Medical Secretaries	816
Bookkeeping, Accounting, and Auditing Clerks	812

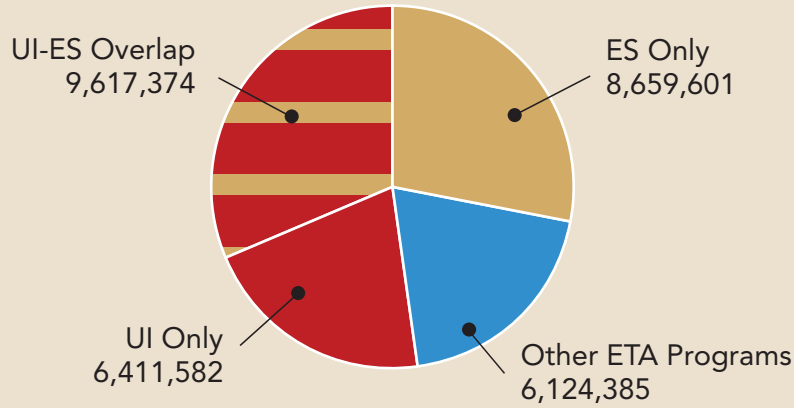
Source: Workforce Investment Act Standard Record Data file

# PEOPLE SERVED BY PROGRAM

In the 12 month period ending March 31, 2009, ETA programs served 30.8 million people. The Wagner-Peyser Employment Service (ES) and Unemployment Insurance (UI) served 80 percent of this total, and 60 percent of those receiving

Unemployment Insurance also received Wagner-Peyser funded Employment Services. ETA's other programs provided more comprehensive services to over 6.1 million people.

## ALL ETA PROGRAMS



## OTHER ETA PROGRAMS

WIA Adult Program	4,595,029	<div style="width: 45%;"></div>
WIA Dislocated Worker Program	540,040	<div style="width: 5%;"></div>
Registered Apprenticeship	311,964	<div style="width: 3%;"></div>
WIA Youth Program	263,705	<div style="width: 2.5%;"></div>
Community-Based Job Training Grants	99,690	<div style="width: 1%;"></div>
Senior Community Service Employment Program	88,691	<div style="width: 0.8%;"></div>
High Growth Job Training Initiative	76,415	<div style="width: 0.7%;"></div>
Trade Adjustment Assistance	46,297	<div style="width: 0.4%;"></div>
National Emergency Grants	40,119	<div style="width: 0.3%;"></div>
Prisoner Reentry Initiative	17,982	<div style="width: 0.15%;"></div>
INA Adult Program	14,868	<div style="width: 0.12%;"></div>
National Farmworker Jobs Program	12,908	<div style="width: 0.1%;"></div>
YouthBuild	6,086	<div style="width: 0.05%;"></div>
INA Youth Program	5,752	<div style="width: 0.04%;"></div>
Youthful Offender Initiative	4,839	<div style="width: 0.03%;"></div>

All programs' data are from the four quarters ending March 31, 2009, except Community Based Job Training Grants (Three Quarters), High Growth Job Training Initiative (Three Quarters), Indian and Native American Youth (Two Quarters ending 9/30/08), Prisoner Reentry Initiative (Twelve Quarters), and YouthBuild (Six Quarters).

## CURRENT APPROPRIATIONS

In general, the following resources are used to operate authorized workforce investment programs. Although this report generally presents quarterly results, the figures below represent annual appropriations. This report for the quarter ending March 31, 2009, covers programs operating in Program Year 2008 (July 1, 2008 through June 30, 2009) and programs operating in Fiscal Year 2009 (October 1, 2008, through Septem-

ber 30, 2009). This quarter's funding is from both the PY 2008 and FY 2009 appropriations. Apprenticeship, Trade Adjustment Assistance, and Unemployment Insurance run on a fiscal year basis. All other programs run on a program year basis. This table does not include funds from the American Recovery and Reinvestment Act.

PY 2008 / FY 2009 APPROPRIATED RESOURCES	
Apprenticeship <sup>1</sup>	\$21,447,000
Women in Apprenticeship	\$982,530
WIA Dislocated Worker National Reserve <sup>2</sup>	\$280,867,493
INA Adult Program <sup>3</sup>	\$43,457,363
National Farmworker Jobs Program <sup>4</sup>	\$74,289,093
Senior Community Service Employment Program	\$521,625,177
Trade Adjustment Assistance Training <sup>5</sup>	\$686,200,000
UI Administration	\$2,822,145,000
Wagner-Peyser Act / ES	\$703,376,524
WIA Adult	\$861,540,083
WIA Dislocated Workers Formula Grant	\$1,183,839,562
Reintegration of Ex-Offenders	\$73,493,244
Youth Activities <sup>6</sup>	\$919,949,415
INA Youth Program <sup>6</sup>	\$9,740,992
WIA Youth (Older and Younger)	\$910,208,423
YouthBuild	\$58,951,800
<b>TOTAL</b>	<b>\$8,252,164,284</b>

<sup>1</sup> Registered Apprenticeship programs are funded by employers and do not receive specific program appropriations. The resources listed above support Federal staff who provide technical assistance for Registered Apprenticeship programs.

<sup>2</sup> The WIA Dislocated Worker National Reserve contains funds for national emergency grants, demonstrations, technical assistance and training, outlying areas Dislocated Worker programs, community-based job training grants and special assistance for WIA Adults/Dislocated Worker programs.

<sup>3</sup> The total appropriation is \$52,757,931; \$9,300,568 was transferred to the Department of Interior/Bureau of Indian Affairs for those Indian and Native American grantees per P.L. 102-477.

<sup>4</sup> The total appropriation is \$79,668,445; \$4,888,087 is set aside for migrant and seasonal housing and \$491,265 is set aside for technical assistance and training.

<sup>5</sup> The total appropriation for Trade is \$958,800,000 and includes \$238,000,000 for TAA benefits and \$34,600,000 for Wage Insurance.

<sup>6</sup> The total Youth Activities appropriation is \$924,069,465; the total Indian and Native American Youth Program appropriation is \$13,861,042, of which \$4,120,050 was transferred to the Department of Interior/Bureau of Indian Affairs per P.L. 102-477.

## GOVERNMENT PERFORMANCE AND RESULTS ACT GOALS

The Government Performance and Results Act of 1993 (GPRA) was designed to improve the American people's confidence in the capability of the Federal government by holding Federal agencies accountable for achieving program results. Federal managers ensure that program performance indicators and objectives are met, and information about program results and service quality is made available to the public. The table below contains performance indicators, arrayed by program, which displays the key results that ETA programs work to

achieve. Performance goals for the employment and training programs listed are established in the budget process and are consistent with GPRA. The goals are set at the higher end to be "ambitious" within the context of prior performance. Since the program performance goals are nationwide goals, they may not apply in every instance to individual states or grantees where different economic or other circumstances may demand an adjustment in performance expectations.

The goals reflect Program Year 2008 goals for most programs and Fiscal Year 2009 goals for the Office of Foreign Labor Certification, Unemployment Insurance, Trade Adjustment Assistance, and Registered Apprenticeship programs. Cost per Participant is not displayed because it is an annual measure.

GOVERNMENT PERFORMANCE AND RESULTS ACT GOALS		
	Goal	Results as of 3/31/09
<b>Foreign Labor Certification</b>		
Processed employer labor condition applications for H-1B professional specialty temporary programs within seven days	100%	100%
Processed H-2B applications within 60 days of receipt	71%	31%
Percentage of employer applications for permanent labor certification resolved within six months of filing	92%	11%
Percent of accepted H-2A applications processed within 15 business days	56%	38%
<b>Indian and Native American (INA) Adult Program</b>		
Entered Employment Rate	64.3%	64%
Employment Retention Rate	73.9%	76%
Average Earnings	\$9,157	\$9,811
<b>Indian and Native American Youth Program</b>		
Educational Attainment for Dropouts	TBD	49%
Participants who Attained Two or more Goals	TBD	83%
<b>ETA Internet-Based Assistance – National Electronic Tools<sup>1</sup></b>		
Increase the number of site visits on CareerOneStop	24,000,000	3,347,513
Increase the dissemination of O*NET data measured by site visits	11,250,000	3,065,890
Increase the number of page views on Career Voyages	2,400,000	655,689

<sup>1</sup> Data are for current quarter

## GOVERNMENT PERFORMANCE AND RESULTS ACT GOALS

	Goal	Results as of 3/31/09
<b>National Emergency Grants</b>		
Entered Employment Rate	67.1%	71%
Employment Retention Rate	80.7%	83%
Average Earnings	\$11,728	\$14,065
<b>National Farmworker Jobs Program</b>		
Entered Employment Rate	73.8%	82%
Employment Retention Rate	72%	75%
Average Earnings	\$9,030	\$9,379
<b>Prisoner Reentry Initiative</b>		
Percent of participants employed in the first quarter after exit	54%	61%
Employment retention rate	67%	67%
Average Earnings	\$9,821	\$10,078
Percent of participants re-arrested for a new crime or re-incarcerated for revocation of parole or probation violation within one year from release from prison	22%	14%
<b>Registered Apprenticeship</b>		
Retention: Percent of those employed nine months after registration as an apprentice.	84%	N/A
Earnings: Average wage gain for tracked entrants employed in the first quarter after registration and still employed nine months later.	\$0.61	N/A
<b>Senior Community Service Employment Program</b>		
Entered Employment Rate	49.2%	48%
Employment Retention Rate	69.1%	70%
Average Earnings	\$6,360	\$6,691
<b>Trade Adjustment Assistance</b>		
Entered Employment Rate	65.2%	70%
Employment Retention Rate	87.5%	89%
Average Earnings	\$13,386	\$13,997
<b>Unemployment Insurance</b>		
Percent of intrastate payments made timely	87.7%	84.7%
Detection of recoverable overpayments	55.2%	55.6%
Entered Employment Rate for UI claimants	64.7%	62.4%
Percent of employer tax liability determinations made timely	86.1%	84.1%



## GOVERNMENT PERFORMANCE AND RESULTS ACT GOALS

	Goal	Results as of 3/31/09
<b>Wagner-Peyser Employment Service</b>		
Entered Employment Rate	60.3%	62%
Employment Retention Rate	78.6%	78%
Average Earnings	\$10,708	\$12,688
<b>Workforce Investment Act Adult Program</b>		
Entered Employment Rate	66.2%	68%
Employment Retention Rate	81.7%	81%
Average Earnings	\$12,862	\$14,346
<b>Workforce Investment Act Dislocated Worker Program</b>		
Entered Employment Rate	71%	70%
Employment Retention Rate	84.7%	86%
Average Earnings	\$14,888	\$16,090
<b>Workforce Investment Act Youth Program</b>		
Placement in Employment or Education rate	62%	67%
Attainment of Degree or Certificate rate	57%	58%
Percentage of students who achieve literacy or numeracy gains of one ABE level	30%	38%
<b>YouthBuild</b>		
Placement in Employment or Education rate	TBD	26%
Attainment of Degree or Certificate rate	TBD	10%
Percentage of students who achieve literacy or numeracy gains	TBD	7%
<b>Youthful Offender Initiative</b>		
Placement rate for youth ages 18 and above	45%	46%
Recidivism rate for youth ages 14 to 17	22%	16%
Recidivism rate for youth ages 18 and above	10%	17%

# DISABILITY PROGRAM NAVIGATOR

Program website: [http://www.doleta.gov/disability/new\\_dpn\\_grants.cfm](http://www.doleta.gov/disability/new_dpn_grants.cfm)

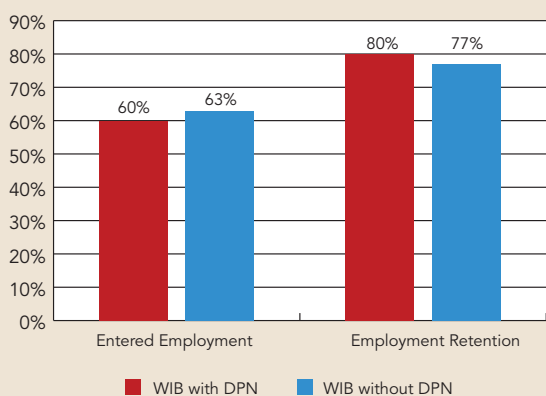
## PERFORMANCE GOALS

Performance Measure	Quarter Ending 3/31/08 <sup>1</sup>		Quarter Ending 3/31/09 <sup>2</sup>	
	WIB with DPN	WIB without DPN	WIB with DPN	WIB without DPN
Entered Employment	65%	68%	60%	63%
Retained Employment	79%	76%	80%	77%
Average Earnings	\$9,856	\$10,680	\$10,862	\$11,441

<sup>1</sup> PY 2006 data.

<sup>2</sup> Data from April 2006 – March 2007 and includes only Rounds I and II DPN States. Performance information for this initiative is available once a year.

## PERFORMANCE PROGRESS – PAST TWO PROGRAM YEARS



## ANALYSIS

- WIBs with DPNs achieved a 60 percent Entered Employment Rate as well as an 80 percent Employment Retention Rate. This may suggest that One Stop staff have been effective in matching job seekers with disabilities to locally-based job opportunities.
- The Average Earnings for program exiters was \$10,862.

## PROGRAM DESCRIPTION

In 2002, the Department of Labor (DOL) and the Social Security Administration (SSA) jointly funded the Disability Program Navigator (DPN) Initiative. The Initiative established a new position, the Disability Program Navigator, located within DOL's One Stop Career Center system to create systemic change and provide enhanced services to people with disabilities. The DPN serves individuals with disabilities by:

- Promoting effective physical, programmatic, and communication access; conducting outreach to the disability community;
- Facilitating the development of "Integrated Resource Teams" to blend and brand services around an individual customer's needs;
- Establishing linkages with the business community to develop hiring strategies to meet the demands of the 21st century workforce; and
- Developing strategic partnerships to leverage resources; and establishing comprehensive, seamless, and integrated services to job seekers with disabilities.

## PROGRAM HIGHLIGHTS/INNOVATIONS

- Developed and implemented a series of webinars, compiled resources and training materials for the DPNs on promoting the employment of jobseekers with mental illness via services in the One Stop Career Center system.
- Conducted several workforce3one webinars for workforce investment stakeholders on promising practices developed by the DPNs in the One Stop Career Centers to promote effective employment outcomes of people with disabilities. Topics included: promoting financial literacy, expanded use of the Earned Income Tax Credit, and free tax assistance; promoting entrepreneurship of people with disabilities, including disabled veterans; and increased participation of the One Stop Career Centers in the Ticket to Work Program.
- Compiled and disseminated promising practices developed and implemented by the DPNs in the One Stop Career Centers on: Green Jobs for people with disabilities, and coordination between the DPNs and VETS' DVOPs and LVERS.

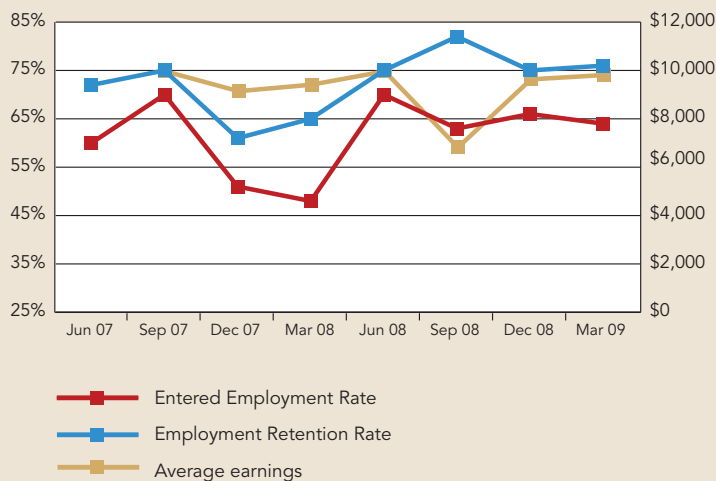
# INDIAN AND NATIVE AMERICAN (INA) ADULT PROGRAM

Program website: <http://www.doleta.gov/dinap/>

## PERFORMANCE GOALS

Performance Measure	GPR A Target for PY 2008	Quarter Ending 3/31/08	Quarter Ending 3/31/09
Entered Employment	64.3%	48%	64%
Retained Employment	73.9%	65%	76%
Average Earnings	\$9,157	\$9,412	\$9,811

## PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



## ANALYSIS

- The INA program served 9,428 new participants.
- The Entered Employment Rate for this quarter is 16 percentage points higher than it was for the same quarter one year ago and is less than a percentage point below the GPR A goal of 64.3 percent for PY 2008. The reason for the significant increase in performance compared to a year ago is that Unemployment Insurance (UI) wage records were used for this quarter whereas UI wage records were not available for 3/31/2008.
- The Employment Retention Rate is considerably higher this quarter when compared to the same quarter one year ago. It also exceeds the GPR A goal by two percentage points.
- Average Earnings increased by \$399 over the same period one year ago and exceeded the PY 2008 GPR A goal by \$654.

## PROGRAM DESCRIPTION

The Employment and Training Administration's Indian and Native American (INA) Program supports employment and training activities for Indian, Alaska Native, and native Hawaiian individuals in order to:

- Develop more fully the academic, occupational, and literacy skills of such individuals.
- Make such individuals more competitive in the workforce.
- Promote the economic and social development of Indian, Alaska Native, and Native Hawaiian communities in accordance with the goals and values of such communities.

## PROGRAM HIGHLIGHTS/INNOVATIONS

The INA program has significantly improved data integrity within the last year through the use of unemployment insurance wage record matching. Through the use of UI wage records, the INA program has the ability to verify employment, retention and average earnings of program participants. In addition to improving data integrity, UI wage record matching has also contributed to verifying higher performance outcomes.

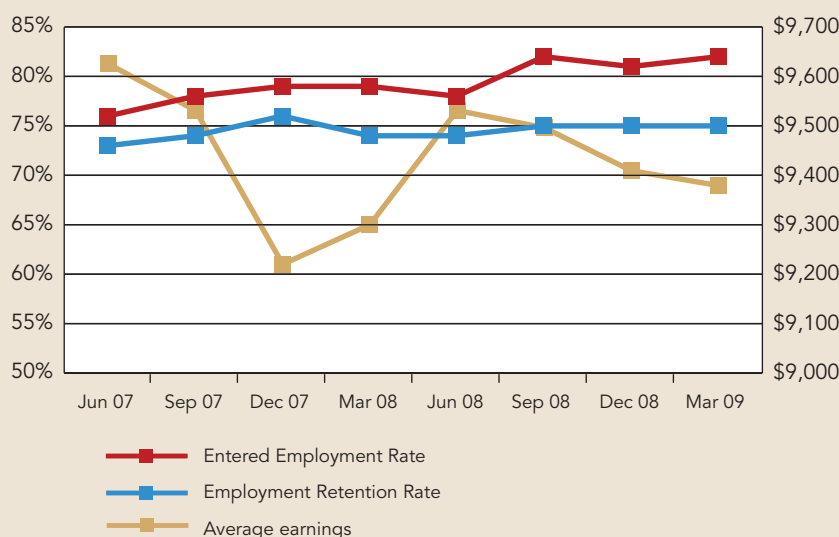
# NATIONAL FARMWORKER JOBS PROGRAM

Program website: <http://www.doleta.gov/MSFW/>

## PERFORMANCE GOALS

Performance Measure	GPRA Target for PY 2008	Quarter Ending 3/31/08	Quarter Ending 3/31/09
Entered Employment	73.8%	80%	82%
Retained Employment	72.0%	76%	75%
Average Earnings	\$9,030	\$9,286	\$9,379

## PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



## ANALYSIS

- 8,116 participants were served in the quarter ending March 2009, which is almost a 12 percent increase when compared to the same period one year ago.
- The Entered Employment Rate increased two percentage points compared to the same quarter one year ago. This is considerably higher than the GPRA goal for PY 2008.
- The Employment Retention rate is one percentage point lower than the same quarter one year ago, but higher than the GPRA goal for PY 2008.
- Average Earnings increased slightly compared to last year, but remain slightly above the GPRA goal for PY 2008.
- A drop in unsubsidized employment occurred this year. The number fell from 4,462 to 4,254. This drop, as well as the drop in Average Earnings since the quarter ending December 31, 2008, is attributed, in part, to the overall economic conditions affecting the nation.

## PROGRAM DESCRIPTION

The National Farmworker Jobs Program (NFJP) assists migrants and other seasonally-employed farmworkers and their families in achieving economic self-sufficiency and stability through job training and other services that address their employment-related needs. New job skills in occupations that offer higher wages are offered, as well as supportive services that help farmworkers stabilize employment in agriculture.

The program serves economically disadvantaged farmworkers who are primarily employed in agricultural labor that is characterized by chronic unemployment and underemployment. Assistance from the NFJP is accessed through grantee partners and local One Stop Career Centers.

## PROGRAM HIGHLIGHTS/INNOVATIONS

In PY 2008, a Green Centers planning grant was awarded. This grant will create community based partnerships connecting low-income communities with energy savings and workforce development programs. The programs will promote green training opportunities and identify jobs for the migrant and seasonal farmworker population.

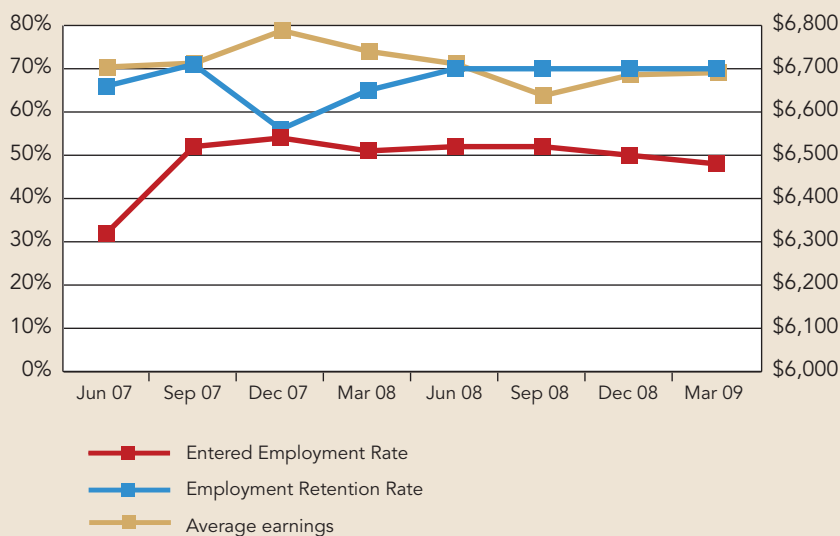
# SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM

Program website: <http://www.doleta.gov/seniors>

## PERFORMANCE GOALS

Performance Measure	GPRA Target for PY 2008	Quarter Ending 3/31/08	Quarter Ending 3/31/09
Entered Employment	49.2%	51%	48%
Retained Employment	69.1%	65%	70%
Average Earnings	\$6,360	\$6,740	\$6,691

## PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



## ANALYSIS

- The program's Entered Employment rate decreased by three percentage points, measuring 48.3 percent, as compared to the same quarter data one year ago.
- The Employment Retention rate increased considerably compared to last year, measuring 70 percent, and remains higher than the revised GPRA goal for PY 2008.
- The Average Earnings were \$6,691, \$49 lower than the same quarter data one year ago, but remains in line with recent trends.
- Additional SCSEP Measures:
  - SCSEP Service Level:
    - PY 2008 Goal: 162 percent,
    - Year To Date (YTD) 145 percent
  - SCSEP Community Service Rate
    - PY 2008 Goal: 77 percent,
    - YTD 82 percent
  - SCSEP Service to Most-In-Need:
    - PY 2008 Goal: 2.65 percent,
    - Last four quarters, 2.54 percent<sup>1</sup>

## PROGRAM DESCRIPTION

Originally authorized by the Older Americans Act of 1965, the Senior Community Service Employment Program (SCSEP) is designed to foster individual economic self-sufficiency and promote useful opportunities in community service employment for unemployed low-income persons (particularly persons who have poor employment prospects) who are age 55 or older, and to increase the number of persons who may enjoy the benefits of unsubsidized employment in both the public and private sectors.

## PROGRAM HIGHLIGHTS/INNOVATIONS

The SCSEP has begun to implement data validation requirements for program eligibility and performance elements that are reported through the SCSEP Performance and Results QPR (SPARQ) reporting system. These data validation efforts will bolster performance accountability by improving both accuracy and reliability.

The SCSEP received \$120 million in additional funds from the American Recovery and Reinvestment Act (ARRA) of 2009. To date, SCSEP grantees have enrolled over 5,600 persons under the SCSEP Recovery Act grant.

<sup>1</sup> Service to Most-In-Need is the average number of barriers per participant. This indicator includes those who are severely disabled, age 75 or older, with very limited employment prospects.

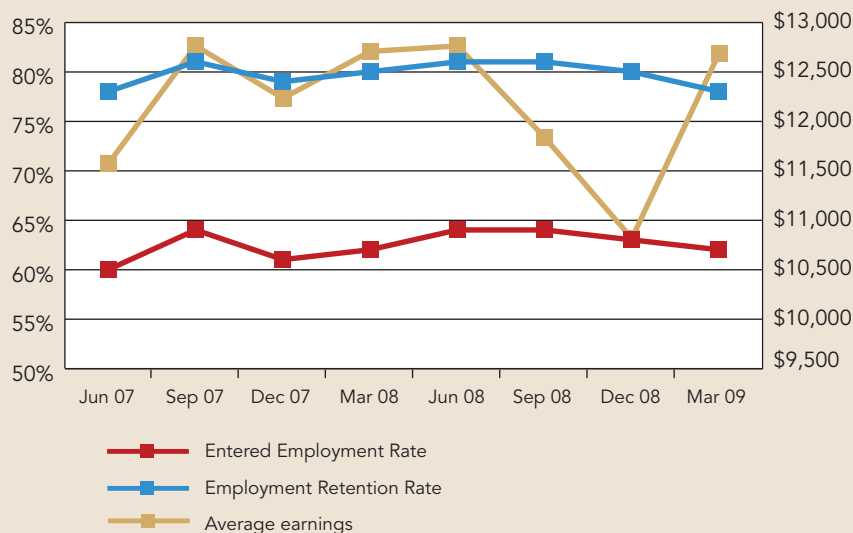
# WAGNER-PEYSER EMPLOYMENT SERVICE (ES)

Program website: [http://www.doleta.gov/Programs/Wagner\\_Peyser.cfm](http://www.doleta.gov/Programs/Wagner_Peyser.cfm)

## PERFORMANCE GOALS

Performance Measure	GPRA Target for PY 2008	Quarter Ending 3/31/08	Quarter Ending 3/31/09
Entered Employment	60.3%	62%	62%
Retained Employment	78.6%	80%	78%
Average Earnings	\$10,708	\$12,809	\$12,688

## PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



## ANALYSIS

- As of March 31, 2009, the Wagner-Peyser Employment Service surpassed the Entered Employment Rate target by almost two percentage points.
- The Retention Rate is two percentage points lower than the result of a year ago and stands at 78 percent.
- Average Earnings decreased slightly to \$12,688 from \$12,809 one year ago but considerably above the GPRA goal of \$10,708.
- Program participation remains high with over 18,000,000 individuals receiving services over the past year.

## PROGRAM DESCRIPTION

The Wagner-Peyser Act funded program is an integral part of the One Stop delivery system that provides universal access to an integrated array of services so that workers, job seekers and businesses can find the services they need under one roof in easy-to-find locations. The program focuses on providing a variety of employment-related services including but not limited to job search assistance, job referral, and placement assistance for job seekers, re-employment services to unemployment insurance claimants, and recruitment services to employers with job openings. Services are delivered in one of three modes including self-service, facilitated self-help services and staff assisted service delivery approaches. Depending on the needs of the job seeker, referral to training may be available.

## PROGRAM HIGHLIGHTS/INNOVATIONS

As part of the Recovery Act, the Wagner-Peyser Employment Service received \$396 million in formula funds. Funds were disbursed March 13, 2009; approximately \$247 million of these funds are devoted to reemployment services for Unemployment Insurance claimants.

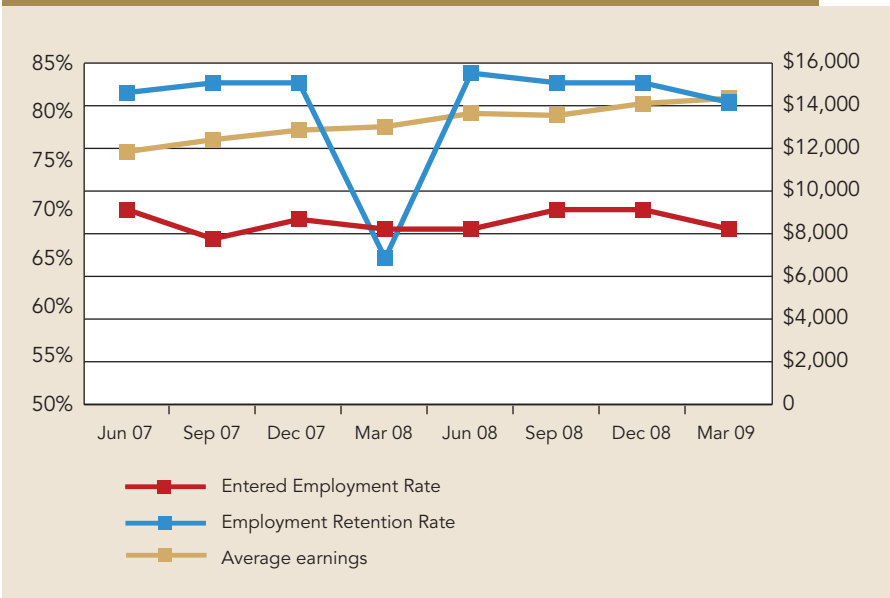
# WORKFORCE INVESTMENT ACT (WIA) ADULT PROGRAM

Program website: [http://www.doleta.gov/programs/general\\_info.cfm](http://www.doleta.gov/programs/general_info.cfm)

## PERFORMANCE GOALS

Performance Measure	GPRA Target for PY 2008	Quarter Ending 3/31/08	Quarter Ending 3/31/09
Entered Employment	66.2%	68%	68%
Retained Employment	81.7%	65%	81%
Average Earnings	\$12,862	\$13,019	\$14,346

## PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



## ANALYSIS

- The WIA Adult program served 4,595,029 persons over the last four quarters.
- The Entered Employment Rate in this third quarter of PY 2008 is almost two percentage points higher than the goal.
- The Employment Retention Rate increased 16 percentage points over the last year and currently stands at 81 percent.
- The Average Earnings is \$14,346, considerably higher than last year's result, and well above the GPRA goal for PY 2008.

## PROGRAM HIGHLIGHTS/INNOVATIONS

As part of the Recovery Act, the WIA Adult program received \$495 million in formula funds. Funds appropriated for the program are targeted at low-income, low-skilled job seekers and other populations with multiple barriers to employment.

With the current declining economic conditions, ETA continues to develop and implement a strategic framework to assist the workforce system in being responsive to unemployed workers while also helping the regions reposition themselves for economic recovery.

## PROGRAM DESCRIPTION

Adult Services encompass workforce investment programs and initiatives that help millions of adult workers receive workforce preparation assistance. These programs also help employers find the workers they need. They promote and facilitate an integrated public workforce system, offering a full array of workforce education, training and information services. Adult programs serve the broadest range of individuals, including Unemployment Insurance claimants, veterans, people with disabilities, dislocated workers, migrant and seasonal farm workers, Indian and Native Americans, workers age 55 or older, and incumbent workers.

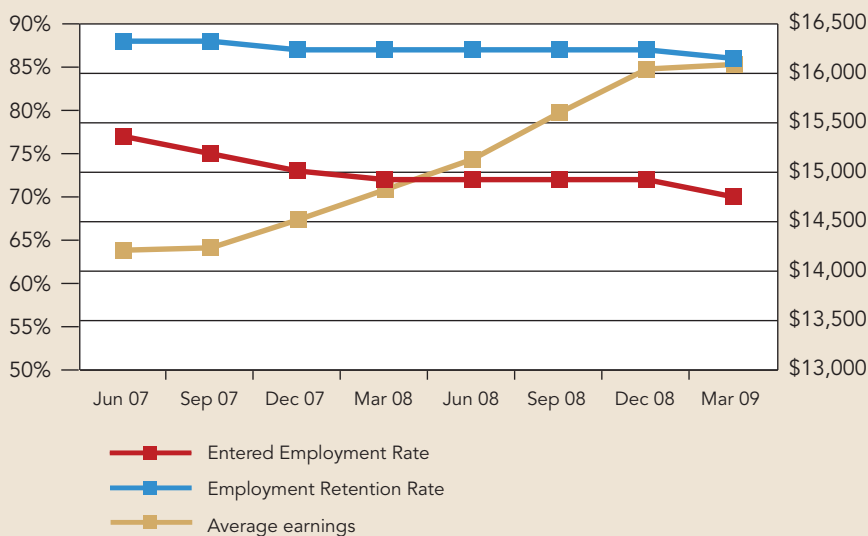
# WORKFORCE INVESTMENT ACT (WIA) DISLOCATED WORKER PROGRAM

Program website: [http://www.doleta.gov/programs/ETA\\_default.cfm?#Dislocated](http://www.doleta.gov/programs/ETA_default.cfm?#Dislocated)

## PERFORMANCE GOALS

Performance Measure	GPRA Target for PY 2008	Quarter Ending 3/31/08	Quarter Ending 3/31/09
Entered Employment	71%	72%	70%
Retained Employment	84.7%	87%	86%
Average Earnings	\$14,888	\$14,824	\$16,090

## PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



## ANALYSIS

- 540,040 Dislocated Workers received services through the program.
- Average Earnings continued to climb and exceeded the outcome achieved one year ago by almost two thousand dollars. The result stands at \$16,090.
- The Entered Employment Rate dropped two percentage points to 70 percent.
- The Retention Rate dropped by one percentage point from one year ago, to 86 percent.

**Note:** *The Dislocated Worker Entered Employment and Retention Rates are lower than last year but in line with recent trends.*

## PROGRAM DESCRIPTION

The WIA Dislocated Worker Program aims to quickly reemploy laid-off workers and to enhance their employability and earnings by increasing occupational skills. The Department allocates 80 percent of funds by formula to the States. The Secretary of Labor may use the remaining 20 percent for discretionary activities specified under WIA, including assistance to localities that suffer plant closings, mass layoffs or job losses due to natural disasters and military base realignment and closures.

## PROGRAM HIGHLIGHTS/INNOVATIONS

ETA continues to develop and implement a strategic framework to assist the workforce system in being responsive to unemployed workers while also helping regions position themselves for economic recovery.

As part of the Recovery Act, the WIA Dislocated Worker program received \$1.4 billion in formula funds, which were disbursed on March 13, 2009.



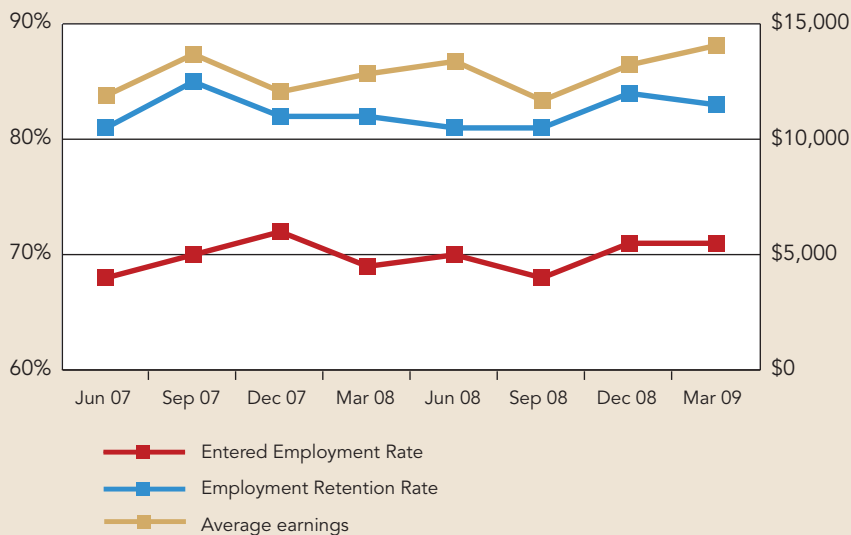
# NATIONAL EMERGENCY GRANTS

Program website: <http://www.doleta.gov/neg>

## PERFORMANCE GOALS

Performance Measure	GPRA Target for PY 2008	Quarter Ending 3/31/09	Four Quarters Ending 3/31/09
Entered Employment	67.1%	65%	71%
Retained Employment	80.7%	78%	83%
Average Earnings	\$11,728	\$12,831	\$14,065

## PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



## ANALYSIS

- The Entered Employment Rate fell below the target at 65 percent, although the less volatile cumulative four-quarter results remained above the target at 71 percent.
- The Retention Rate was at 78 percent for the quarter and 83 percent for the cumulative four-quarters against a target of 80.7 percent.
- The Average Earnings exceeded the target at \$14,065.
- 30,797 individuals participated in National Emergency Grant services during the quarter.

### Summary of National Emergency Grant Awards

- Twenty-two new grants were awarded in the third quarter. Four of the new grants were awarded with funds made available under the Recovery Act.

## PROGRAM DESCRIPTION

National Emergency Grants are intended to temporarily expand the service capacity of WIA training and employment programs at the state and local levels by providing funding assistance in response to large, unexpected economic events which cause significant job losses. Such events include business closures, mass layoffs, realignment and closure of military installations as a result of Base Realignment and Closure Commission actions (which can cause worker dislocation), as well as certain natural disasters declared eligible for public assistance by the Federal Emergency Management Agency. The Recovery Act provided additional resources for services to dislocated workers through National Emergency Grants.

## PROGRAM HIGHLIGHTS/INNOVATIONS

Three National Emergency Grants have been awarded to the New York State Department of Labor, the Missouri Division of Workforce Development, and workers affected by layoffs at the General Motors (GM) Corporation truck assembly plant in Moraine, the Chrysler North Assembly plant in Toledo, the GM Lordstown plant in Warren and 12 other supplier companies located throughout Ohio.

# FOREIGN LABOR CERTIFICATION – H-1B AND PERM

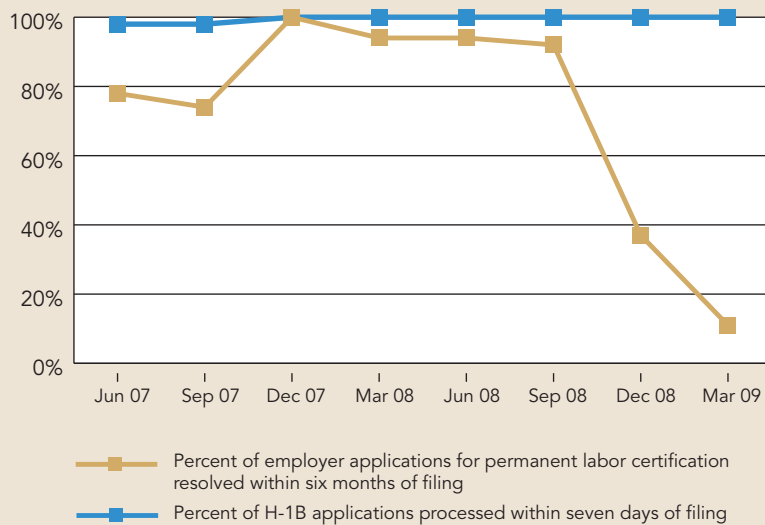
Program website: <http://www.foreignlaborcert.doleta.gov>

## PERFORMANCE GOALS

Performance Measure	GPRA Target for PY 2008	Quarter Ending 3/31/08	Quarter Ending 3/31/09
Processed employer labor condition applications for H-1B professional specialty temporary programs within seven days	100%	100%	100%
Percentage of employer applications for permanent labor certification resolved within six months of filing	92%	94%	11% <sup>1</sup>

<sup>1</sup> Data have significantly changed due to increased integrity activities which protect US workers and satisfy statutory responsibilities; however, these activities require additional processing time.

## PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



## ANALYSIS

- H-1B performance continues to be consistent with the goal which is at 100%.
- PERM program performance continues to significantly decrease.
  - This decrease is due to the impact of increasing integrity activities in light of the declining economy and continued filings for positions where there are US workers.
  - The Office of Foreign Labor Certification is currently developing baseline targets for an enhanced PERM performance measure and a new PERM integrity measure. These measures are scheduled for approval and implementation at the beginning of FY 2010.

## PROGRAM DESCRIPTION

H-1B certification permits employers to hire, on a temporary basis, foreign workers who possess qualifying professional or specialty skills that are not available in sufficient supply in the U.S. workforce. Permanent Foreign Labor Certification (PERM) allows employers to permanently hire foreign workers when there are not sufficient numbers of U.S. workers who are able, willing, qualified and available to perform the job. In addition, the program ensures that the employment of the foreign worker does not adversely affect the wages and working conditions of American workers who are similarly employed.

## PROGRAM HIGHLIGHTS/INNOVATIONS

Office of Management and Budget has approved revised PERM and H-1B forms and electronic programs have been developed for enhanced web based submission using a new Foreign Labor portal system. The new H-1B component was launched on April 15, 2009. The PERM system is in final testing and should be launched before the end of the year.

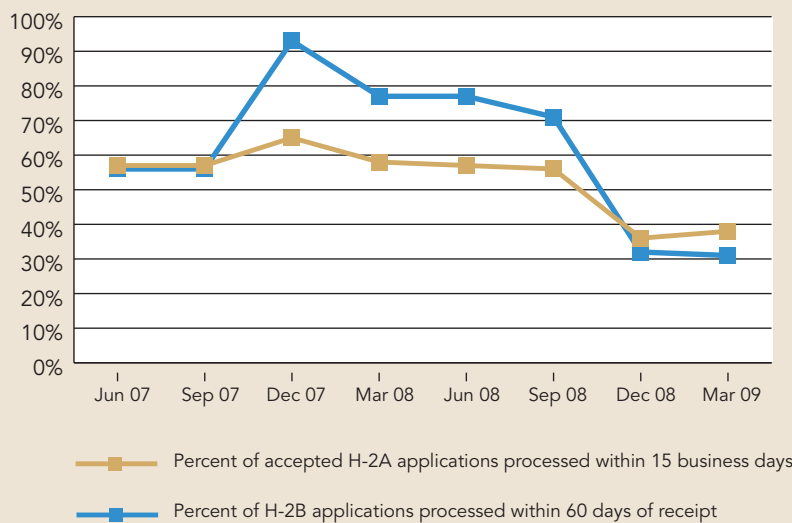
# FOREIGN LABOR CERTIFICATION – H-2A AND H-2B

Program website: <http://www.foreignlaborcert.doleta.gov>

## PERFORMANCE GOALS

Performance Measure	GPRA Target for PY 2008	Quarter Ending 3/31/08	Quarter Ending 3/31/09
Percent of accepted H-2A applications processed within 15 business days	56.0%	58%	38%
Percent of H-2B applications processed within 60 days of receipt	71.0%	77%	31%

## PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



## ANALYSIS

- The percentage of accepted H-2A applications processed within 15 business days decreased significantly from 58 to 38 from the same quarter one year ago.
- The percentage of H-2B applications processed within 60 days of receipt also decreased from 77 to 31 from the same quarter one year ago.

### Notes:

*Revised H-2B regulations were effective as of January, 2009 and will affect the data.*

*Once performance data is obtained under the revised regulation, the current performance targets may be reassessed.*

## PROGRAM DESCRIPTION

H-2A certification permits employers to hire foreign workers on a temporary basis for the agricultural sector of the economy. H-2B certification permits employers to hire foreign workers to come to the U.S. and perform temporary non-agricultural work, which must be one-time, seasonal, peak load or intermittent in nature.

## PROGRAM HIGHLIGHTS/INNOVATIONS

Revised regulations were published for both the H-2A and H-2B programs and became effective in January 2009. However, a notice of suspension of the January 2009 H-2A regulation was issued in May.

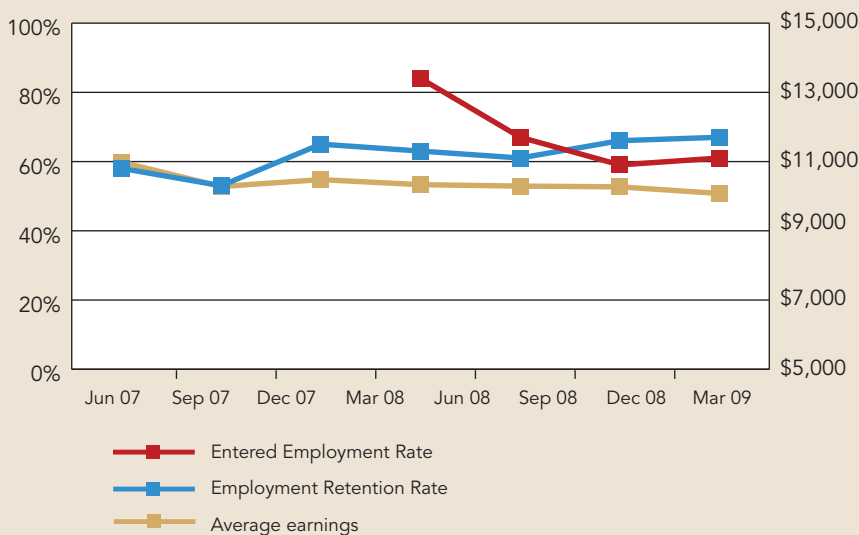
# PRISONER REENTRY INITIATIVE

Program website: <http://www.doleta.gov/pri>

## PERFORMANCE GOALS

Performance Measure	GPRA Target for PY 2008	Quarter Ending 3/31/09	Program to Date
Entered Employment	54%	61%	60%
Retained Employment	67%	67%	70%
Average Earnings	\$9,821	\$10,078	\$10,217
Percent of participants re-arrested for a new crime or re-incarcerated for revocation of parole or probation violation within one year from release from prison	22%	14%	–

## PERFORMANCE PROGRESS – PAST SEVEN QUARTERS



## ANALYSIS

- 1,162 new participants were enrolled in the current quarter and a total of 4,658 participants were served in the current quarter.
- The recidivism rate from program inception to date is 14 percent, well below the national goal of 22 percent or less.
- The Entered Employment rate and the Average Earnings continue to exceed the goals for these indicators and Employment Retention is also on track to meet the goal.

## PROGRAM DESCRIPTION

The Prisoner Reentry Initiative seeks to strengthen urban communities characterized by large numbers of returning prisoners through an employment-centered program that incorporates mentoring, job training, and other comprehensive transitional services. This program is designed to reduce recidivism by helping inmates find work when they return to their communities, as part of an effort to build a life in the community for everyone.

## PROGRAM HIGHLIGHTS/INNOVATIONS

At the end of twelve full quarters of activity, the program continues to meet and slightly exceed the expected enrollment goal. PRI program services continue to be in demand for returning offenders. Grantees continue to focus on job placement, improving performance and follow-up reporting.

# REGISTERED APPRENTICESHIP

Program website: <http://www.doleta.gov/oa>

## PERFORMANCE GOALS

Performance Measures	Quarter Ending 3/31/08	Quarter Ending 3/31/09
Number of New Programs in Industries that comprise the High Growth Job Training Initiative	227	281
Total Apprentices (Active Apprentices)	317,419	311,964
New Apprentices	19,335	33,047
Programs Maintained Total (Active Programs)	15,332	15,002
New Programs	318	308

## PROGRAM DESCRIPTION

The Registered Apprenticeship System is a federal-state partnership that is helping to meet our skilled talent development needs for the 21st century. Registered Apprenticeship combines on-the-job learning with related technical instruction provided by various educational institutions and sponsors. The strategic goals for the Registered Apprenticeship System focus on:

- working in a regional economic context
- expanding into targeted high growth industries
- providing greater access to postsecondary education and alternative pathways for at risk youth
- increasing the use of technology-based learning and competency based models.

## PROGRAM HIGHLIGHTS/INNOVATIONS

Jobs Training Partners (Western Iowa Community College and Iowa Workforce Development Region 12 Career One Stop Center) have been awarded \$93,020 for an Apprenticeship Integration Recovery Act project.

The overarching purpose of this Recovery Act project is to help ensure the availability of an adequate number of highly skilled workers for the employment and economic development opportunities emerging in the targeted industries of wind energy, renewable fuels, “green” industrial maintenance, and health care.

This project’s short-term impact is to allow this region to adopt a robust Registered Apprenticeship program in alignment with local regional economic development strategies, and to help the Sioux Crew start the implementation of its Regional Innovation Grant comprehensive strategic plan.

## ANALYSIS

- The number of New Programs in Industries that comprise the High Growth Job Training Initiative increased by 24 percent between March 2008 and March 2009 with a substantial increase in the construction industry.
- The number of Active Apprentices decreased by approximately two percent.
- The number of Active Programs maintained also declined by approximately two percent.
- The number of New Programs declined by three percent.

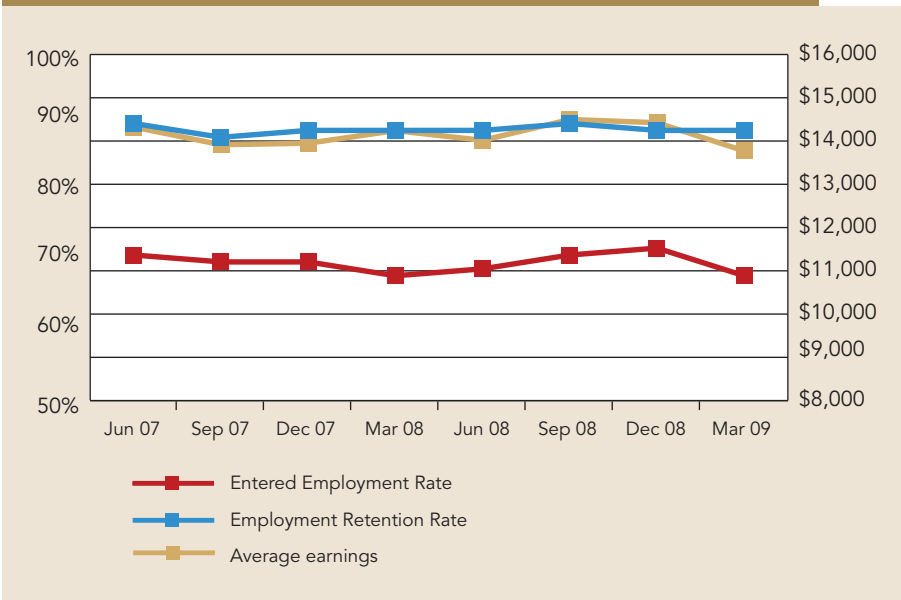
# TRADE ADJUSTMENT ASSISTANCE

Program website: <http://www.doleta.gov/tradeact/>

## PERFORMANCE GOALS

Performance Measure	GPRA Target for PY 2008	Quarter Ending 3/31/08	Quarter Ending 3/31/09
Entered Employment	65.2%	66%	68%
Retained Employment	87.5%	91%	89%
Average Earnings	\$13,386	\$14,282	\$13,770

## PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



## ANALYSIS

- The Entered Employment Rate increased by two percentage points over the previous year.
- The Retained Employment decreased two percentage points in the last year.
- The Average Earnings fell over \$500 in the past year.
- 12,175 Individuals exited the program during the quarter ending March 31, 2009:
  - 53 percent male
  - 67 percent white
  - 62 percent over 45 years of age
  - 78 percent had a High School education or less
  - They averaged 125 months of tenure at the previous employer.
  - 5,163 or 42 percent received training.
  - 3,249 or 63 percent completed training.
  - 61 weeks was the average training duration.

## PROGRAM DESCRIPTION

The TAA program is an integral part of the comprehensive workforce development system. The program is essential to helping workers, dislocated because of foreign trade, adjust to changing market conditions and shifting skill requirements. Addressing the needs of trade-affected workers involved in this transformation is a unique challenge because, in general, these workers are being dislocated from relatively outdated-skill, high-wage employment. In many cases, this is complicated by mass layoffs or plant closures that occur in single industry towns, which makes finding comparable employment in the same geographic area difficult. Furthermore, many of these jobs are lost permanently from the domestic economy, requiring the skills of affected workers to be completely retooled.

# UNEMPLOYMENT INSURANCE

Program website: <http://ows.doleta.gov/unemploy/>

## PERFORMANCE GOALS

Performance Measure	GPRA Target for PY 2008	Four Quarters Ending 3/31/08	Four Quarters Ending 3/31/09
Percent of intrastate payments made timely	87.7%	87.7%	84.7%
Detection of recoverable overpayments	55.2%	54.6%	55.6%
Entered Employment Rate for UI claimants	64.7%	65.1% <sup>1</sup>	62.4% <sup>2</sup>
Percent of employer tax liability determinations made timely	86.1%	85.7%	84.1%

<sup>1</sup> 3/31/08 rate is for year ending 9/30/2007.

<sup>2</sup> Percent reemployed in year ending 9/30/2008, latest data available.

## OPERATIONAL RESULTS

Performance Measure	Four Quarters Ending 3/31/08	Four Quarters Ending 3/31/09
Reciency Rate	37.2%	39.0%
Exhaustion rate	36.4%	45.5%
Percent of recipients of prime working age (25-54)	73.5%	72.9%
Percent of recipients who are female	42.4%	39.5%
New initial UI claims	11,896,703	18,068,929
Number of first UI payments	8,008,843	12,255,989
Average duration of UI (weeks)	15.3	14.9

## PROGRAM DESCRIPTION

By temporarily replacing part of unemployed workers' lost wages, the Federal-State Unemployment Insurance (UI) system minimizes individual financial hardship due to unemployment and stabilizes the economy during economic downturns. States operate their UI programs under state laws. As the Federal partner, DOL provides program leadership, allocates administrative funds, provides technical assistance, and exercises performance oversight.

## ANALYSIS

- First pay timeliness fell in 44 states over the last year as the nation struggled with a 52 percent rise in claims.
- Overpayment detection rose one percentage point as overpayment rates fell slightly while overpayments established for recovery rose over \$200 million.
- Job losses and fewer job openings pushed the Entered Employment Rate down 2.7 points.
- Status timeliness usually rises in downturns; however, in this case, the timeliness for this measure slid over the past year as states diverted other staff to perform claims activities.
- Labor market weakness as well as an unprecedented claims workload dominated UI activity over the last four quarters resulting in only one of the targets being met. The unemployment rate rose from 5.1 percent in March, 2008, to 8.5 percent in March, 2009. States' performance was not only affected by a 50 percent increase in regular UI activities but also the Emergency Unemployment program.

# WORKFORCE INVESTMENT ACT (WIA) YOUTH PROGRAM

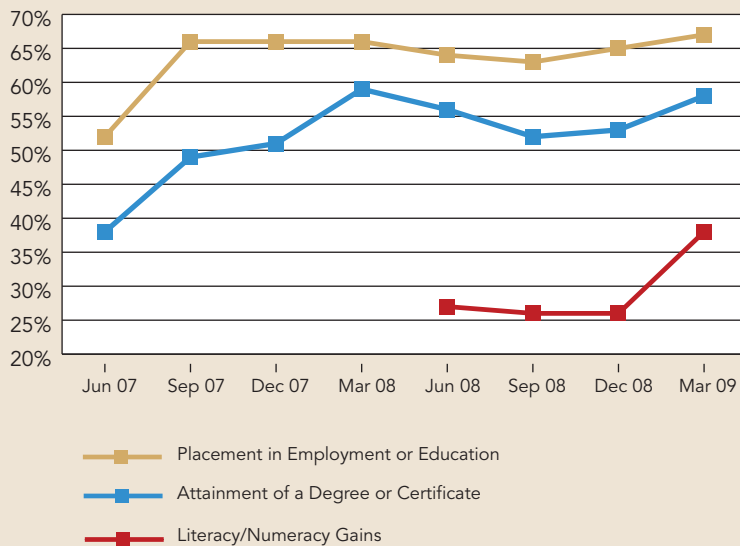
Program website: [www.doleta.gov/youth\\_services](http://www.doleta.gov/youth_services)

## PERFORMANCE GOALS

Performance Measure	GPRA Target for PY 2008	Quarter Ending 3/31/08	Quarter Ending 3/31/09
Placement in Employment or Education	62.0%	62%	67%
Attainment of a Degree or Certificate	57.0%	50%	58%
Percentage of students who achieve literacy or numeracy gains of one ABE level	30.0%	N/A	38%

Data are cumulative four quarters

## PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



## ANALYSIS

- The WIA Youth program served 168,617 participants this quarter, which is slightly higher than the previous quarter.
- The program achieved a 67 percent Placement in Employment or Education rate. This is slightly above the annual goal of 62 percent.
- For the Attainment of a Degree or Certificate measure, the program achieved a result of 58 percent for the current quarter, which is slightly above the annual target of 57 percent.
- The program achieved a 38 percent Literacy/Numeracy rate. This is above the annual target of 30 percent.

## PROGRAM DESCRIPTION

The WIA Youth program provides employment and education services to eligible low-income youth, ages 14 to 21, who face barriers to employment. The program serves youth with disabilities and low literacy rates as well as others who may require additional assistance to complete an educational program or get a job.

## PROGRAM HIGHLIGHTS/INNOVATIONS

The Recovery Act was passed during this quarter, providing an additional \$1.2 billion in WIA youth funds. The Department, as well as states and local workforce investment areas, are hard at work implementing Recovery Act youth programming, including a focus on summer employment during the summer of 2009.



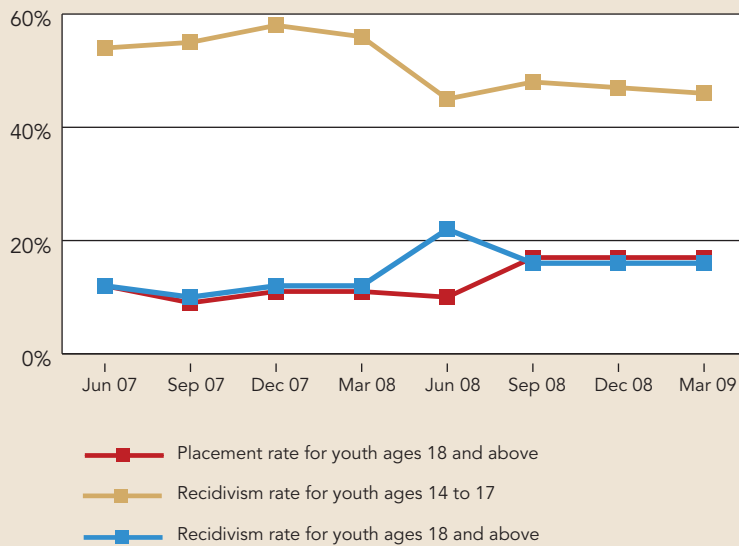
# YOUTHFUL OFFENDER INITIATIVE

Program website: [http://www.doleta.gov/youthful\\_offender](http://www.doleta.gov/youthful_offender)

## PERFORMANCE GOALS

Performance Measure	GPRA Target for PY 2008	Quarter Ending 3/31/08	Quarter Ending 3/31/09
Placement rate for youth ages 18 and above	45%	56%	46%
Recidivism rate for youth ages 14 to 17	22%	12%	16%
Recidivism rate for youth ages 18 and above	10%	11%	17%

## PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



## ANALYSIS

- The Placement Rate for youth ages 18 and above has dropped ten percentage points in the past year.
  - Much of this drop in the placement rate is due to the current recession, with more highly qualified unemployed persons now seeking work and fewer companies now hiring. Further these youthful offender projects disproportionately serve minority individuals, and the employment rates of minority groups are particularly affected by economic downturns.
  - Also, the youthful offender appropriation funds a variety of projects, some aimed at more at-risk populations than others, and changes in the placement rate over time reflect in large part changes in the mix of projects being funded at any given time rather than changes over time in the placement rates of particular projects.
- The Recidivism Rate change from last year reflects different ways of calculating the recidivism rate and changes in the composition of projects being funded.

## PROGRAM DESCRIPTION

The Employment and Training Administration uses its Youthful Offender appropriation to fund a variety of projects serving both in-school and out-of-school young offenders. These projects are aimed towards supporting both young offenders and at-risk youth, mainly ages 14 to 24, who are in the juvenile justice system or in the adult criminal justice system.

Youthful offender projects currently operating under this appropriation include grants to start or enhance six alternative schools for juvenile offenders, replicate six model juvenile offender projects in additional sites, start apprenticeship programs in prison in four states; reduce the involvement of youth in gangs and violence in the five school districts, and serve returning young adult offenders through faith-based and secular organizations.

## PROGRAM HIGHLIGHTS/INNOVATIONS

Beneficiary Choice Grants allow young adult offenders to choose between faith-based and secular organizations to receive assistance when they return home from prison. Participants will receive case management services from the grantee, and will choose among contracted specialized service providers for more in-depth services.

DOL has also been providing technical assistance to school-based grants in gang prevention efforts.

# INDIAN AND NATIVE AMERICAN (INA) YOUTH PROGRAM

Program website:

<http://www.doleta.gov/dinap/>

[http://www.doleta.gov/youth\\_services/investment/eta\\_default.cfm?attribute=by\\_project](http://www.doleta.gov/youth_services/investment/eta_default.cfm?attribute=by_project)

## PERFORMANCE GOALS

Performance Measure	GPRA Target for PY 2008	Quarter Ending 3/31/08	Quarter Ending 9/30/08 <sup>1</sup>
Educational Attainment for Dropouts	TBD	50%	49%
Attainment of Two or More Goals	TBD	79%	83%

<sup>1</sup> Native American programs have 90 days from the end of the reporting period to submit their youth report. As a result, the majority of youth reports for 3/31/2009 have not been submitted. Therefore these data represent the period April 1, 2008 through September 30, 2008.

## PROGRAM DESCRIPTION

The Indian and Native American Supplemental Youth Services Program provides summer and year-round employment and training activities for Indian, Alaska Native, and Native Hawaiian individuals between the ages of 14 and 21. Program resources are targeted to at-risk and the neediest youth who face substantial barriers to educational and employment success. This population includes high school dropouts and youth who are basic-skills deficient.

## PROGRAM HIGHLIGHTS/INNOVATIONS

The Workforce Investment Act, Section 166, youth program provides summer jobs to thousands of Native American youth every year. These summer employment opportunities are an important part of the local economy in rural Indian reservations and Alaska villages. The program introduces youth to the “world of work” and teaches them valuable work skills. The summer youth program received additional funding under the Recovery Act.

## ANALYSIS

- The Native American youth program served 5,752 youth during the report period. This is 14 percent more than the 5,043 youth served in the prior quarter.
- The Educational Attainment for Dropouts Rate decreased by one percentage point, from 50 percent in the quarter ending March 31, 2008, to 49 percent for the quarter ending September 30, 2008.
- The Attainment of Two or More Goals Rate increased to 83 percent for the period ending September 30, 2008, from 79 percent for the period ending March 31, 2008.

**Note:** Data for the quarter ending March 31, 2009 are not available at the time of this publication.

# YOUTHBUILD

Program website: [http://www.doleta.gov/youth\\_services/youthbuild.cfm](http://www.doleta.gov/youth_services/youthbuild.cfm)

## PERFORMANCE GOALS

Performance Measure	GPRA Target for PY 2008	Quarter Ending 3/31/09	Program to Date <sup>1</sup>
Placement in Employment or Education <sup>2</sup>	TBD	26%	28%
Attainment of a Degree or Certificate <sup>2</sup>	TBD	10%	30%
Percentage of students who achieve literacy or numeracy gains of one ABE level <sup>2</sup>	TBD	7%	25%

<sup>1</sup> Program-to-Date (PTD) is as of the program inception on October 15, 2007.

<sup>2</sup> Due to the long-term nature of these performance measures, the data in this chart are based on the very few participants that have reached at least one year since enrollment and/or have exited the program.

## PROGRAM DESCRIPTION

YouthBuild provides job training and educational opportunities for at-risk youth ages 16-24 while constructing or rehabilitating affordable housing for low-income or homeless families in their own neighborhoods. Youth split their time between the construction site and the classroom, where they earn their GED or high school diploma, learn to be community leaders, and prepare for college and other postsecondary training opportunities. YouthBuild includes significant support systems, such as mentoring; placement in education and employment; personal counseling services; civic engagement; and participation in community service.

## PROGRAM HIGHLIGHTS/INNOVATIONS

Many YouthBuild programs are now making the leap to green building techniques and are focused on getting construction trainers certified as Leadership in Energy and Environmental Design (LEED) trainers.

A new round of grants is expected to be announced in June 2009, including \$70 million in regular appropriations plus an additional \$50 million for Recovery Act grantees.

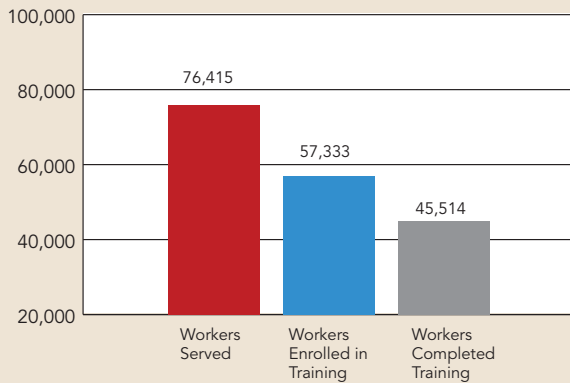
## ANALYSIS

- Enrollment: DOL awarded the first YouthBuild grants in October 2007. As of March 31, 2009, 6,086 youth were enrolled in 107 YouthBuild programs around the country. This number is expected to increase dramatically once the new grantees are announced in the summer of 2009.
- Preliminary short-term indicators of performance show that of the 6,086 youth enrolled since program inception:
  - There were 802 initial job placements
  - 888 obtained a high school diploma or GED
  - 1,346 obtained an industry-recognized certificate
  - 253 entered post-secondary education
  - 100 entered vocational/ occupational skills training
  - 520 entered a pre-apprenticeship program
  - 16 entered a registered apprenticeship program

# HIGH GROWTH JOB TRAINING INITIATIVE

Program website: [www.doleta.gov/BRG/JobTrainInitiative/](http://www.doleta.gov/BRG/JobTrainInitiative/)

## PERFORMANCE PROGRESS – PAST EIGHT QUARTERS<sup>1, 2</sup>



<sup>1</sup> Data, as reported by the grantees in the January to March 2009 quarter, is cumulative.

<sup>2</sup> In May 2008, ETA implemented an OMB-approved performance reporting system for use by High Growth Job Training Initiative grantees, and grantees began using that system to report results starting with the quarter ending in June 2008. This chart reflects outcomes reported in that performance reporting system.

## ANALYSIS

- 76,415 individuals have been served through the Initiative
- 57,333 individuals began education/job training activities
- 45,514 individuals completed education/job training activities
- 38,491 individuals received degrees/certificates

## PROGRAM DESCRIPTION

The High Growth Job Training Initiative employs targeted education and skills development resources toward helping workers gain the skills they need to build successful careers. The Initiative engages business, education, and the workforce investment system for the development of integrated solutions to the workforce challenges facing high growth industries. This Initiative invests in national models and demonstrations of solutions in each of the targeted high growth industries.

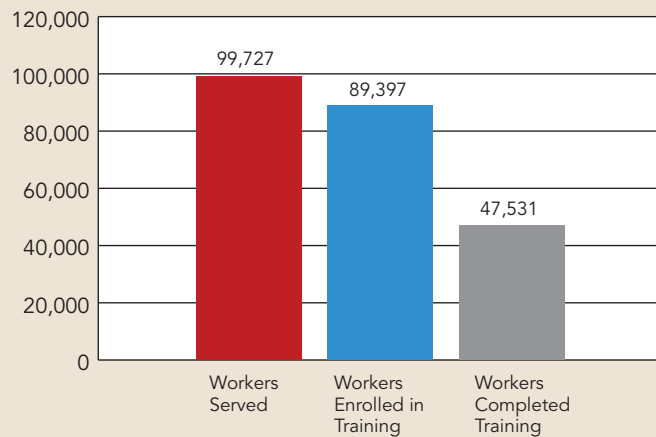
## PROGRAM HIGHLIGHTS/INNOVATIONS

***Adopting Workforce Solutions:*** To leverage efforts and build a pipeline of skilled technicians in the energy workforce, the University of Missouri – Columbia has worked to develop and disseminate a Radiation Protection Technician (RPT) curriculum as part of a two-year Associate of Applied Science Degree in Nuclear Technology. Through their Center of Excellence for RPT Education and Training, the Center continues to identify two-year technical schools and their industry partners to adopt the RPT curriculum to help address the workforce needs of the industry. As a result of these efforts, highly capable graduates from this RPT program are entering the workforce and finding jobs quickly. Other industry and academic partnerships are adopting and implementing the program to help meet the demand for qualified, skilled workers in their regions.

# COMMUNITY-BASED JOB TRAINING GRANTS

Program website: [www.doleta.gov/business/Community-BasedJobTrainingGrants.cfm](http://www.doleta.gov/business/Community-BasedJobTrainingGrants.cfm)

## PERFORMANCE PROGRESS – QUARTER ENDING 3/31/09 <sup>1,2</sup>



<sup>1</sup> Data, as reported by the grantees in the January to March 2009 quarter, are cumulative.

<sup>2</sup> In May 2008, ETA implemented an OMB-approved performance reporting system for use by Community Based Job Training grantees, and grantees began using that system to report results starting with the quarter ending in June 2008. This chart reflects outcomes reported in that performance reporting system.

## ANALYSIS

- 99,727 individuals have been served through these grants
- 89,397 individuals began education/job training activities
- 47,531 individuals completed education/job training activities
- 35,764 individuals received degrees/certificates

## PROGRAM DESCRIPTION

The Community-Based Job Training Grants seek to strengthen the role of community colleges in promoting the competitiveness of the US workforce. The program does this by building the capacity of community colleges to train workers in skills required to succeed in high-growth, high-demand industries and occupations. Important grant activities include, but are not limited to, training in the healthcare, biotech, advanced manufacturing, energy, automotive, transportation, construction, insurance, forestry, and aerospace industries.

## PROGRAM HIGHLIGHTS/INNOVATIONS

**Achieving Healthcare Success:** In partnership with the University of Alabama, Snead State Community College has successfully encouraged students in its Associate Degree Nursing program to begin coursework that will help them achieve a Bachelors Degree in Nursing (BSN) as much as one year ahead of the normal schedule. The College has also partnered with Troy University to allow its students to pursue a BSN and eight other degrees entirely online. In addition, the College is participating in the State's Early College Enrollment Program (ECEP), which allows eleventh and twelfth grade high school students to become full-time college students and earn their remaining high school units, as well as technical and healthcare units, through dual enrollment. With ECEP, students can complete most of a Licensed Practical Nurse program or Registered Nurse program by the time they graduate from high school, which will help get people into high-demand jobs earlier in life.

## ETA INTERNET-BASED ASSISTANCE

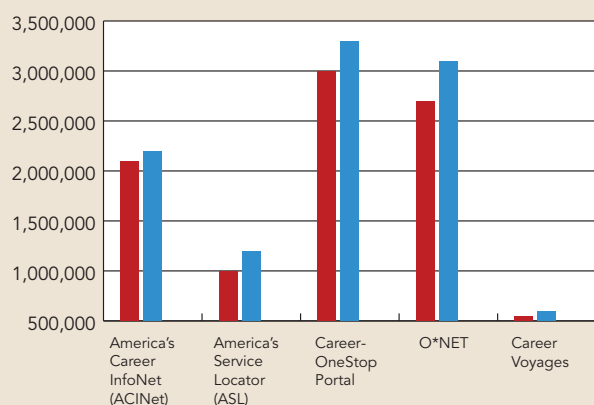
Program websites: <http://www.careerinfonet.org/> <http://www.servicelocator.org/>  
<http://careeronestop.org/> <http://online.onetcenter.org/> <http://www.careervoyages.gov/>

### PERFORMANCE GOALS

Performance Measure <sup>1</sup>	GPRA Target for PY 2008	Quarter Ending 3/31/08	Quarter Ending 3/31/09
America's Career InfoNet (ACINet)	N/A	2,133,097	2,237,864
America's Service Locator	N/A	999,890	1,152,704
Career One Stop Portal	24,000,000	2,954,915	3,347,513
O*NET	11,250,000	2,702,311	3,065,890
Career Voyages	2,400,000	546,105	655,689
<b>Combined Visits</b>	<b>N/A</b>	<b>9,336,318</b>	<b>10,459,660</b>
O*NET Product Downloads	N/A	25,266	31,725

<sup>1</sup> Data are for current quarter

### PERFORMANCE PROGRESS – PAST EIGHT QUARTERS



### PROGRAM DESCRIPTION

ETA's Internet-Based Assistance includes electronic tools that help individuals explore career opportunities and occupations, either electronically or at local One Stop Career Centers, to make informed employment and education choices. The Web sites feature user-friendly occupation and industry information, salary data, career videos, education resources, career exploration assistance, and other resources that support talent development in today's fast-paced global marketplace. Users can find information, some of which is also industry sponsored, about occupations that are in demand in high growth industries. Additionally, information is available regarding occupational skills and workplace competencies.

### PROGRAM HIGHLIGHTS/INNOVATIONS

The ETA is working with business leaders, educators, and others to create comprehensive and readily accessible industry competency models that document the foundational and technical skills and competencies required for workplace success in economically important industries. Industry competency models provide a resource for the development of curriculum, certifications, and the tests that assess work-related competencies. The Competency Model Clearinghouse released three new Industry Models: Heavy Highway Civil Construction, Residential Construction, and Entrepreneurship.

### ANALYSIS

- ETA Internet-Based Assistance Web sites received a total of 10,459,660 visits in the January to March 2009 quarter, an increase of 12 percent over the same quarter in 2008.
- O\*NET Web sites received three million visits during the January to March 2009 quarter, an increase of 13.45 percent over the same quarter the previous year.
- ETA Toll Free Help Line (1-877-US2-JOBS) received 81,210 calls on workforce issues this quarter, a five percent increase over the previous quarter, which continues a trend of increased callers over the past year.
- CareerOneStop Worker ReEmployment Portal was opened in January 2009. It has received 129,056 visits in the January to March 2009 quarter.

# GLOSSARY

## Common Performance Measures

(Used by Workforce Investment Act, Title I, YouthBuild, Wagner-Peyser, TAA, SCSEP, PRI, and NFJP)

### ADULT MEASURES

#### Entered Employment

Of those who are not employed at the date of participation: The number of adult participants who are employed in the first quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

#### Employment Retention

Of those who are employed in the first quarter after the exit quarter: The number of adult participants who are employed in both the second and third quarters after the exit quarter divided by the number of adult participants who exit during the quarter.

#### Average Earnings

Of those adult participants who are employed in the first, second, and third quarters after the exit quarter: Total earnings in the second quarter plus the total earnings in the third quarter after the exit quarter divided by the number of adult participants who exit during the quarter.

### YOUTH MEASURES

#### Attainment of a Degree or Certificate

Of those enrolled in education (at the date of participation or at any point during the program): the number of youth participants who attain a diploma, GED, or certificate by the end of the third quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

#### Literacy and Numeracy Gains

Of those out-of-school youth who are basic skills deficient: the number of youth participants who increase one or more educational functioning levels divided by the number of youth participants who have completed a year in the program (i.e., one year from the date of first youth program service) plus the number of youth participants who exit before completing a year in the program.

#### Placement in Employment or Education

Of those who are not in postsecondary education or employment (including the military) at the date of participation: the number of youth participants who are in employment (including the military) or enrolled in postsecondary education and/or advanced training/occupational skills training in the first quarter after the exit quarter divided by the number of youth participants who exit during the quarter.

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## Program Specific Performance Measures

### FOREIGN LABOR CERTIFICATION

#### Percent of H-1B Applications Processed Within Seven Days of the Filing Date for Which No Prevailing Wage Issues are Identified

This estimate is based on the difference between the date an application is received and the date it is processed by ETA divided by the total number of applications received for a given reporting period for which no prevailing wage issues are identified. An application is considered processed if the last significant event is (1) certified (2) denied or (3) withdrawn.

#### Percent of Employer Applications for Labor Certification under the Streamlined System that are Resolved Within Six Months of Filing

This estimate is based on the difference between the date an application is received by ETA and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is: (1) certified (2) denied or (3) withdrawn.

Q=Quarter

## The Average Cost for Processing a New PERM Application

This calculation is part of DOL's Cost Analysis Manager (CAM) initiative.

## Percent of the H-2B Applications Processed Within 60 Days of Receipt

This estimate is based on the difference between the date an application is received by a State Workforce Agency and the date it is processed by ETA divided by the total number of applications received for a given reporting period. An application is considered processed if the last significant event is: (1) certified, (2) denied, (3) withdrawn, (4) remand issued to the employer, or (5) remand issued to the State Workforce Agency.

## INDIAN AND NATIVE AMERICAN ADULTS

### Average Hourly Wage Gain

Measures the INA program's ability to increase participant earnings by comparing "pre-program" wages with "post-program" wages. As a dollar amount, the post-program wages minus pre-program wages for those participants that obtained employment after exiting the program. The outcome for this measure is an average of all "pre" and "post" program wages for all participants that obtained employment at exit.

### Employability Enhancement Rate

As a rate, the total number of trainees who obtained an employability enhancement (whether or not they entered employment), divided by the total number of trainees enrolled in the program year.

### Entered Employment Rate

The number of trainees who entered unsubsidized employment at termination divided by the total number of trainees.

### Positive Termination Rate

As a rate, those who either entered unsubsidized employment at termination or attained an employability enhancement, divided by all trainees enrolled in the program year.

## INDIAN AND NATIVE AMERICAN YOUTH

### Attainment of Two or More Goals

The total number of youth participants enrolled in the Grantee's Supplemental Youth Services Program who attained at least two of the thirteen goals listed in the legislation divided by the total number of Supplemental Youth Services participants enrolled during the report period.

### Educational Attainment for Dropouts

The number of dropouts who have obtained a high school diploma, GED, or increased their literacy and numeracy by two grade levels divided by the total number of dropouts.

## INTERNET-BASED ASSISTANCE

### The Number of Web Site Visits on America's Career InfoNet

### The Dissemination of O\*NET Data Measured by Web Site Visits

### The Number of Web Site Visits on Career Voyages

### Percent of New Requirements Ratings for O\*NET-SOC Occupations

Number of occupations updated and released in database divided by the total number of O\*NET-SOC occupations during the fiscal year.

### Percent of O\*NET-SOC Occupations for Which Updated Data Are Released

Number of occupations for which incumbent survey activities have been completed and closed out divided by the total number of O\*NET-SOC occupations during the fiscal year.

### Web Site Visits to O\*NET

## PRISONER REENTRY INITIATIVE (PRI)

### Recidivism Rate

The percentage of participants who are re-arrested for a new crime or reincarcerated for revocation of a parole or probation violation within one year from release from prison.



## REGISTERED APPRENTICESHIP

### Employment Retention

The number of apprentices employed nine months after registration divided by the number of apprentices registered in the first quarter of the fiscal year.

### Earnings Gain

The difference between the average of the current wage of the total number of entrants still employed nine months later and the average of the starting wage of the total number of entrants registered in the first quarter of the fiscal year.

### Average Cost Per Registered Apprentice

Program budget allocation divided by total active federal program participants (apprentices).

## SENIOR COMMUNITY SERVICE EMPLOYMENT PROGRAM (SCSEP)

### Placement Rate

The number of participants during the report period who were placed in unsubsidized employment divided by the number of authorized grantee community service positions. Placement in unsubsidized employment may be either part-time or full-time.

### Service Level

The count of participants during the report period divided by the total number of authorized grantee community service positions.

## UNEMPLOYMENT INSURANCE (UI)

### Percent of Intrastate Payments Made Timely

The percentage of intrastate UI benefit first payments for full weeks of unemployment issued within 14 days following the first compensable week in states with a waiting week, and 21 days in non-waiting week states.

## DETECTION OF RECOVERABLE OVERPAYMENTS

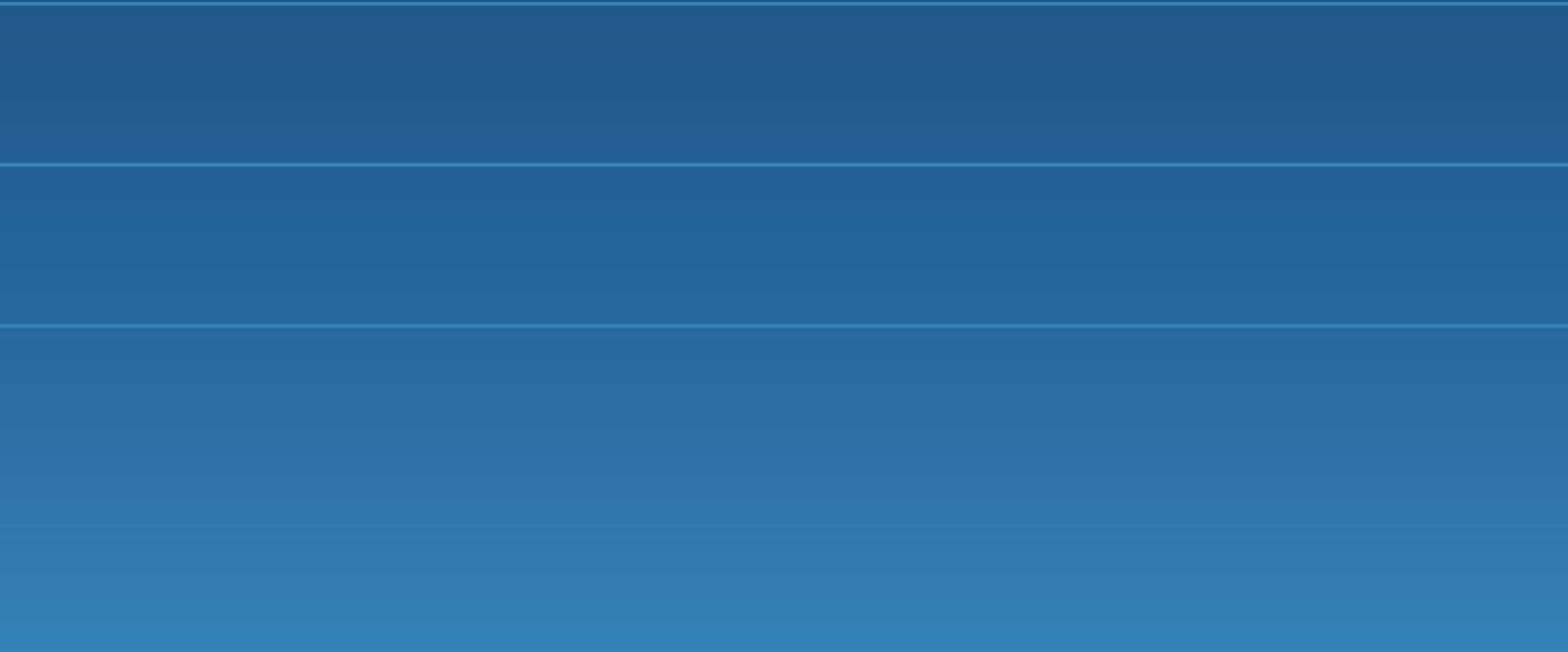
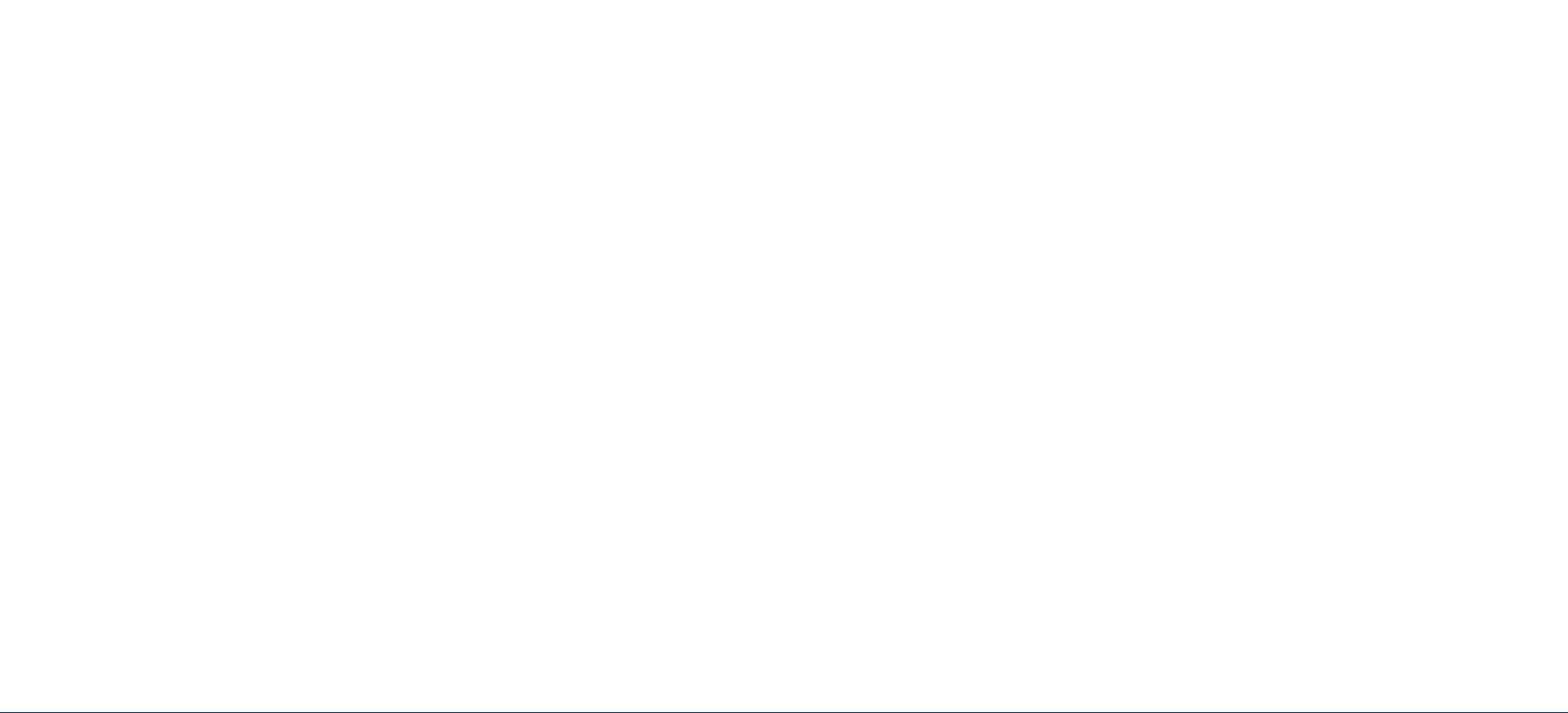
The amount of overpayments (dollars) established through state operations as a percent of the estimated amount states can detect and establish for recovery.

## ENTERED EMPLOYMENT RATE

The percent of persons receiving an intrastate first payment in a given quarter who had earnings in the next quarter.

## PERCENT OF EMPLOYER TAX LIABILITY DETERMINATIONS MADE TIMELY

The percent of new employer determinations made within 90 days of the end of the quarter in which employers became liable to pay unemployment taxes.





**EMPLOYMENT AND TRAINING ADMINISTRATION**  
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