



Office of Communications

U.S. Citizenship
and Immigration
Services

USCIS Update

September 18, 2008

USCIS HOUSTON OFFICES REMAIN CLOSED DUE TO HURRICANE IKE

Asylum Office, Two Application Support Centers reopen

DALLAS—U.S. Citizenship and Immigration Services (USCIS) announced today that its district office, the LIFE Act Building, and its Southeast Application Support Center remains closed for business until further notice.

However, the Northwest and Southwest Application Support Centers (ASCs) have reopened today and will also open for business on Saturday, Sept. 20 for customers with a **biometric scheduled appointment only**. **Customers without a scheduled appointment are asked to refrain from visiting these centers since they are not equipped to answer general questions and case status inquiries.** Finally, the agency's Asylum Office has also reopened for business at normal work hours.

Customers with naturalization and adjustment of status appointments will automatically be rescheduled. Customers with INFOPASS appointments will need to reschedule. Visit the Web site at <http://infopass.uscis.gov/> for instructions on how to reschedule.

For general information on other potential office openings, check our Web site (www.uscis.gov) frequently for updates. Customers are also encouraged to call the National Customer Service Center at (800) 375-5283.

USCIS offices in Houston are located at the following locations:

- District Office (126 Northpoint) – **remains closed**
- LIFE Act Building 16504 Central Green Boulevard – **remains closed**
- Asylum Office (16630 Imperial Valley) – *reopened for business*
- Application Support Centers:
 - Northwest (10555 Northwest Freeway, #150) – *reopened for business*
 - Southeast (8505 Gulf Freeway) – **remains closed**
 - Southwest (7086 Bissonnet) – *reopened for business*

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