



Press Office  
U.S. Department of Homeland Security



U.S. Citizenship  
and Immigration  
Services

# USCIS Update

March 9, 2007

## USCIS “GUATEMALA ADOPTIONS” E-MAIL DOWN

WASHINGTON – U.S. Citizenship and Immigration Services (USCIS) wants to inform our customers that the special e-mail account for inquires regarding “Guatemala Adoptions” has been experiencing technical difficulties since March 2. We are addressing the problem and hope to resolve it in the near future. Meanwhile, USCIS is saving all the e-mail messages sent to the address and will review them as soon as the system is restored. USCIS regrets any inconvenience and thanks our customers for their patience.

-USCIS-

On March 1, 2003, U.S. Citizenship and Immigration Services (USCIS) became one of three former INS components to join the U.S. Department of Homeland Security. USCIS is charged with fundamentally transforming and improving the delivery of immigration and citizenship services, while enhancing the integrity of our nation's security.